

WARRANTY COVERAGE

Coante offers a 15-year warranty for A-grade products used in interior living spaces, including kitchen and bathroom countertops. This warranty is valid as long as the product is used by its original owner and remains in its original installation location. During the warranty period, all claims are carefully evaluated, and when necessary, the product may be inspected, repaired, or replaced, offering the most suitable solution to the user.

Coante has the authority to replace products for which a replacement decision is made with an appropriate alternative from updated color/pattern options, depending on the product range development and current market conditions. The replacement covers only the product itself; additional processes such as transportation, removal, labor, or installation are the responsibility of the user. For warranty validity, the identification information on the back of the product must be preserved.

WARRANTY ACTIVATION

To fully benefit from the warranty service:

- Complete the warranty activation form on www.coante.com within 30 days of product installation to activate your warranty easily.
- Once activation is complete, your warranty number will be provided.
- It is recommended to keep your invoice and warranty number for any future needs.

EXCLUSIONS FROM WARRANTY COVERAGE

Damages resulting from improper use of Coante products, contrary to the usage and care instructions, including direct contact with hot surfaces, excessive load, cutting without a cutting board, application of strong chemicals (bleach, degreaser, thinner, etc.), or exposure to sudden temperature changes, are not covered by the warranty.

movement of cabinets and flooring over time, or improper installation due to insufficient support such as cracks, breaks, or edge profile damage are also excluded from the warranty.

Applications carried out in outdoor areas exposed to intense UV radiation, or in commercial spaces such as restaurants, stores, offices, and hotels; countertop and wall-excluded floor coverings; issues arising from structural settlement, moisture, and dampness; as well as differences in tone, pattern, gloss, and minor speckled appearance changes inherent to the nature of the material are not evaluated within the scope of the warranty.

Damages caused by natural disasters, vandalism, impact, or accidents, repairs or alterations made without Coante approval, defects detectable before cutting but reported after installation, products with unpaid balance, and situations where the invoice and warranty activation information cannot be presented are all excluded from the warranty.

*These warranty terms apply to all collections.