

CARE AND MAINTENANCE GUIDE

Easy Care Brings Long
Lasting Use

INDOORS AIR QUALITY APPROVED AND HYGIENIC COUNTERTOPS IN AREAS OF LIVING

Coante has assured trust with Greenguard and NSF certificates for you to gather around healthy tables. NSF certificate certifies that it is 100% secure for Coante countertops to contact with food and Greenguard Gold certificate certifies that Coante countertops have no adverse effect on human health or the indoor air quality in which they are installed.



Daily Care and Cleaning

Coante is resistant against stains in daily use thanks to its nonporous and non-water absorbent structure. Use warm soapy water, a pH neutral gel detergent and a soft piece of cloth* to clean the surface of the countertop. Dampen the cloth with soapy/detergent water and gently rub the stains. Rinse the area with clean water and thoroughly cleanse off the cleaning agent.

*Cleaning materials for Coante surfaces: Always prefer to use cotton damp clothes, nonabrasive scouring pads, microfiber, or paper towels while cleaning Coante surfaces.

Dried Stains

Dampen dried stains with warm water first, then use a plastic putty knife spatula to remove them. Never scrape off or rub out this type of stains with hard, sharp, or incisive tools.

Oil Stains

Pour some warm water on the oil stain and let it sit for a short while. Pour some gel dishwasher detergent on a soft sponge and softly scrub the oil stain in a circular motion and rinse thoroughly with a plenty of water.

Limescale

We recommend that you prepare a limescale remover solution by mixing same amounts of water and vinegar to remove limescale. Pour the mixture you prepared on the limescale. Use a soft sponge to scrub out the limescale in a circular motion and cleanse with clean water.

Stubborn Stains

Pour warm water on stubborn stains that might form within time and let it sit for a couple of minutes. After waiting a short while, use a gel detergent to softly scrub out in a circular motion until the stain is removed. Then thoroughly rinse with plenty of water.



You can find below the secrets to protect the first day look of your Coante countertop.

Avoid water accumulation on your Coante countertop. Leaving accumulated water to sit on the countertop surface for a long while will form limescale over time.

Take care to clean the stains on the countertop immediately. It will become hard to remove the stains once they have stayed so long and dried on the countertop.

Never leave any cleaning products you use on the countertop and let them dry. Rinse them thoroughly after cleaning and wipe out your countertop.

Never use detergents that contain herbal oils, as such kind of products might leave a mat layer on the surface of your countertop.

Avoid using high or low pH degree cleaning agents (chemicals and solvents). In the event of a possible contact, rinse your countertop thoroughly with plenty of water and wipe it out.

Never use chemicals such as bleachers, decolourants, paint removers, varnish, thinners, drain openers, furniture or grout cleaners, oil/grease or rust removers. In the event of a possible contact immediately rinse with plenty of water and wipe out your countertop

Avoid any contact between your countertop and any industrial cleaners containing chemicals like hydrochloric acid, sodium hydroxide , trichloroethane or methylene chloride.

Never use hard cleaning materials (steel wire wool, abrasive scouring pads/sponges, gel or powder detergents containing abrasive particles and etc.) on your countertop.

Coante is a material of high heat resistance. However, since a thermal shock due to excessive and rapid heat change has the potential to damage the surface, never let any direct contact between kitchen tools like hot pots or pans and your countertop. Definitely use a mat or trivet. Also, pay attention that very hot objects and oven/cooker flames do not get close to the back wall panel.

Coante is resistant against scratches thanks to its high quartz content. However, we strictly recommend that you use a cutting board instead of working directly on your countertop in order for it to accompany you in your kitchen for long years as elegantly as in the first day.

Avoid any heavy objects falling and/or hitting on your countertop. Edges and corners of the product are prone to impact.

Strictly avoid using any protective or polishing chemicals on your Coante countertop.

Always remember that products with dark colours like black, anthracite and Touch surfaces require a more sensitive and frequent care.

In order to follow the effect of any detergent or chemical on your countertop, we recommend that you first apply a small amount to test on a small area of the countertop which is not directly apparent to the eye.

Key notes:

Please pay attention to the following key notes in order to be able to use your countertop for many years with its first day look and beauty:

- Easy Clean and Dry: A cotton, damp cloth and warm water are enough for the daily cleaning of your countertop than to its non-porous,hygienic,antibacterial and certified food contact quartz surface.Choose neutral daily cleaning detergents when you need to use liquid detergents always diluted with neutral water. After cleaning liquid daily neutral detergents rinse and definitely dry the surface with sufficient amount of neutral water. Do not allow stubborn dirt to dry on your countertop.It is recommended to wipe this type of difficult stains with a soft damp cloth before drying and wipe the surface.
 - Do not use powder and cream detergents with abrasive grains.Choose mild soap products.Do not use hard cleaning sponges and wire scrubbers on the quartz surface.
 - Keep dry:The tap water contains high amount of lime.If the surface is not keep dry the lime in tap water accumulates on the edges and damages the surface when cleaning. Do not use lime remover, acidic chemicals and solvents.
 - Use Cutting Board: Quartz countertop includes 90 % Quartz mineral which one of the hardest material in the nature.Quartz countertop surfaces have high scratch and wear resistance.But still do not use spikes,knives and cutting tools directly on the surface.Because countertop Quartz surface harder than metallic cutting tools or other metallic tools for kitchen Quartz surface easily scratch your metallics and occur metallic stains on the surface.
 - Do not use alkaline products containing active hydroxide and solvent which damages the Quartz surface.
 - Do not use cleaning products containing trichloroethane or methylene chloride (heavy degreasing agents,stain and paint removers, e.t.c.)
 - Do not apply bleach,paint remover,paint and varnish thinners on your countertop.
 - Strong bases with a pH above 8.5 and acids with a very low pH such as hydrochloric acid cause your countertop to fade and deteriorate its smooth surface. Most chemical cleaning agents sold commercially in the grocery stores are concentrated and can be very acidic (pH:0-4) or very basic (pH:10-12) in chemical structure.It is recommended to use such chemicals (if necessary to use) by diluting such as a lid to a bucket of water.
 - Quartz surfaces gets its finishes (gloss or matte) from the Quartz minerals its contains when producing and polishing specifically at its state of art fabrication. Therefore do not apply any polishing chemicals on the surface. Countertops (quartz surfaces) can only be polished under factory conditions.Subsequent polishing or lustring will damage your countertop.
 - Use trivet : Some cooking methods cause the surface to be damaged by allowing heat to reach the countertop. Stove installation should be done at the appropriate distance with the backsplash of your countertop.Otherwise a stain caused by high heat would occur on your Quartz surface exposed to open flame contact. Do not touch high heat stainless steel pans directly to Quartz surface.
 - Make sure that difficult- to-get rid of stains,such as rust spots and heavy oil spots, do not occur. In cases where such stains are encountered,oil and rust removal products should be used; such strong chemicals damage the quarts surfaces. Do not use such products.
 - Avoid dropping any heavy objects on the Quartz surface.
- Ensure to read the manufacturer's instructions before to start to use your countertop.

